

POLICY
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The management of RED RAKE TECH SL sets forth the following as its Policy for the Information Service and Security Management System (Information System):

- The aim of the Information System is to guarantee the continuity of the business of RED RAKE TECH SL and minimise risks through the prevention of security incidents and the reduction of their potential impact.
 - RED RAKE TECH SL has developed this Policy as being the most appropriate for the provision of its services.
 - RED RAKE TECH SL hopes to achieve, within the established contractual framework, the maximum satisfaction of its clients and workers regarding the services provided.
 - RED RAKE TECH SL assumes the commitment to the continuous improvement of the efficiency of the Information System and the services provided through the continuous improvement policy established in the Scope of the Information System.
 - RED RAKE TECH SL is committed to performing, in the meetings of the System Review by the Management, the establishment and review of the goals for service management and the assessment criteria for improvement opportunities.
 - RED RAKE TECH SL assumes the commitment to the confidentiality of all the documentation related to all the aspects related to the work developed.
 - RED RAKE TECH SL complies with the legislation and regulation applicable to its activity, as well as the requirements and recommendations that are deemed necessary, within the environment of this Information System.
 - The management of RED RAKE TECH SL assumes responsibility so that the Information System is sufficiently documented, notified and understood by its staff. In order to do this, it is committed to providing the resources required for information, training and awareness.
 - Another one of the aims of this policy is to guarantee the information assets of the organisation against accidental or deliberate threats, both internal and external.
 - Both the detection of threats and weaknesses, as well as the estimation of the intrinsic risk, shall be performed through regular meetings which shall assess the impact and the likelihood that these risks may occur.
 - The management, through the preparation and implementation of the Information System, shall ensure that:
 - the integrity of the information is preserved,
 - the confidentiality of the information is compulsory,
 - the availability of the information shall fulfil the business requirements,
 - the information is protected from unwanted access,
 - the legal requirements are fulfilled, particularly those related to personal data protection,
 - business continuity plans shall be developed, maintained and verified,
 - the staff shall be trained to be aware of their functions and obligations regarding information security,
 - the security incidents shall be reported compulsorily and shall be assessed afterwards,
 - the ISSM shall be reviewed regularly, in particular, this security policy, in order to keep it constantly updated and appropriate for the continuously changing needs.
 - The management of RED RAKE TECH SL is aware of the importance of developing the proper management of changes, it is committed to establishing a system that guarantees the control of the configuration elements that require this control, as well as the criteria to perform them, with the aim of achieving a greater impact for its services.
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- For the compliance of this Policy of managing changes, RED RAKE TECH SL establishes that the components and elements that are under the control of the process of management changes are:
 - In information security.
 - In the agreements for the level of services.
 - In infrastructures.
 - In the changes of our services deployed.
- All the staff at RED RAKE TECH SL shall comply with the directives, regulations and procedures that are part of this Quality and Security Policy and the Manual for Quality Management and Information Management System, and, as a result of this, they shall assume the duty of activity with this organisation in the interest that no changes or violations of these rules take place.
- RED RAKE TECH SL shall promote all the Information Systems and all the policies and those procedures and protocols necessary, bearing in mind the legislation in force in terms of equality and non-discrimination.
- RED RAKE TECH SL shall be legitimated in the case of committing any crimes or offences classified by the Criminal Code in force, or in the case of observing any other behaviour that, to its judgement, is contrary to this policy, the Law, the rules established or that may disturb its proper functioning, image, credibility and/or prestige, to the claim of damages and losses of any nature that may occur, with cause or as a result of the failure to fulfil any previously-stated obligations.
- RED RAKE TECH SL reviews the Information System policy yearly or when there is a significant change or modification in its organisational structure, and it ensures that the policy is appropriate.

SIGNED by Management

RED RAKE TECH S.L.

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